



Guidelines

PLEASE READ GUIDELINES CAREFULLY
If you have any questions, contact our office at
716-592-0953

Curbside Garbage

Pick ups are between 6:00AM and 6:00PM.



Sometimes our routes change, especially following holidays or due to inclement weather. Garbage should be to the road no later than 6:00 AM on your scheduled pickup day.

If we have passed your residence and trash is not out, we will not come back!

All garbage **MUST** be bagged and securely tied, even if using garbage cans. Loose/untied garbage Will NOT be picked up.

Please make tied handles accessible to our workers, upside down bags are difficult to pull out of cans without tearing. If bags are ripped open due to animals, **it is YOUR responsibility to re-bag** the garbage.

Contact the office for pricing on bulk items. We will not pick up extra bags or bulk items unless prior arrangements are made.

Unacceptable Curbside Items:

Appliances, electronics, batteries, flammables, hazardous waste, pesticides, tires, fluorescent bulbs, liquid paint/stain, medical waste, animal waste, human waste.

Weekly Service

High Volume: 8- 30 gal bags
Low Volume: 4- 30 gal bags
Extra Low Volume: 2- 30 gal bags
*Bags over your limit are \$3.00 PER BAG

- 13 gallon bags should weigh less than 25 lbs.
- 30 gallon bags should weigh less than 50 lbs.
- Contractor bags count as 2 bags, must weigh less than 50 lbs.

Recycling

Recycling is picked up **once a month** and coincides with your first garbage pickup of the month.

You may bring recyclables to us if monthly pickup is not convenient for you.

Recycling is picked up by separate trucks and not at the same time as garbage. Make sure that your garbage and recycling are clearly separated. Recycling should be in a clear bag or receptacle that can be looked into and easily dumped.

PLEASE NOTE:

- **We cannot recycle glass.**
- **Styrofoam and plastic wrap are not recyclable.**
- **Food containers must be rinsed out. Pizza boxes must be empty.**
- **Soiled recycling will be left behind. We will not sort through dirty to find clean.**

Billing

Invoices are sent out quarterly and due upon receipt. **Late fees are added after 30 days. Suspensions are implemented after 40 days. Terminations happen after 60 days.** Once service has been terminated, there will be a \$20 restart fee if you wish to reinstate services.

1st Q — Sent 12/01 — Due by 1/01

2nd Q — Sent 3/01 — Due by 4/01

3rd Q — Sent 6/01 — Due by 7/01

4th Q — Sent 9/01 — Due by 10/01

We accept cash, checks and credit cards. Please include the invoice number on your check and retain the invoice for your records.

We also offer on-line bill pay, as well as automatic payments. If you wish to sign up for automatic payments, please contact the office or download the form at www.mrcny.com.

\$15.00 DISCOUNT

If paying for the entire year, and received in our office no later than January 1, 2025.

Canceling or Suspending Services

If you wish to cancel service, you **MUST** contact the office ahead of time. If you call after the fact, you will be charged for the weeks we still came to your address.

If you are a seasonal customer, you may suspend your service once in a 12 month period.

Please contact our office for further information.

***We also rent small dumpsters, roll-offs & storage containers!**

Holiday, Recycling & Payment Due Schedule

2025

PLEASE RETAIN THIS CALENDAR.
Due dates are listed in the event your invoice gets lost in the mail.

January

SU	MO	TU	WE	TH	FR	SA
			⊗	2	R	4
5	R	R	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

February

SU	MO	TU	WE	TH	FR	SA
						1
2	R	R	5	6	R	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	

March

SU	MO	TU	WE	TH	FR	SA
						1
2	R	R	5	6	R	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

April

SU	MO	TU	WE	TH	FR	SA
		R	2	3	R	5
6	R	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

May

SU	MO	TU	WE	TH	FR	SA
				1	R	3
4	R	R	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	⊗	27	28	29	30	31

June

SU	MO	TU	WE	TH	FR	SA
1	R	R	4	5	R	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

July

SU	MO	TU	WE	TH	FR	SA
		R	2	3	⊗	5
6	R	8	9	10	R	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

August

SU	MO	TU	WE	TH	FR	SA
					R	2
3	R	R	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

September

SU	MO	TU	WE	TH	FR	SA
	⊗	R	3	4	R	6
7	R	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

October

SU	MO	TU	WE	TH	FR	SA
			1	2	R	4
5	R	R	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

November

SU	MO	TU	WE	TH	FR	SA
						1
2	R	R	5	6	R	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	⊗	28	29
30						

December

SU	MO	TU	WE	TH	FR	SA
	R	R	3	4	R	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	⊗	26	27
28	29	30	31			

⊗ Holidays Closed ♦ Jan 1 ♦ Jul 4 ♦ Nov 27
♦ May 26 ♦ Sep 1 ♦ Dec 25

There is no trash pickup on the Holidays listed above. If your pickup day falls on a listed holiday, your trash pickup will be on the following day. The only day affected is the day the holiday falls on.

R Recycling is on your first pickup day of each month.

Monday | Tuesday | Friday

□ Payment Due Date ♦ Jan 1 ♦ Jul 1
♦ Apr 1 ♦ Oct 1